

# What Does a Deductible Do? The Impact of Cost-Sharing on Health Care Prices, Quantities, and Spending Dynamics

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# Medical Care Price Responsiveness

- Price elasticity of demand for health care services (“moral hazard”) is a crucial input into many important policy decisions
  - ▶ Insurance menu offerings (e.g. ACA, large employer)
  - ▶ Design of payment structure within contract
  - ▶ National health system priorities / methods for cost control
- Recent trends:
  - ▶ 82% of employers offer HDHPs, 30% in 2015 will only offer an HDHP (up from 16% in 2014), and five year change in HDHP enrollment from 15% to 33% at employers
  - ▶ Regulation of cost sharing on ACA exchanges

# Our Environment

- Study health care utilization of 160,000 employees and dependents of large self-insured firm
  - ▶ Relatively high income (Median income \$125,000-150,000)
  - ▶ Approx. 70% of employees in one state / location
- The firm discontinued primary health insurance option at end of 2012, forcing most employees into high-deductible plan (HDHP)
  - ▶ Shift motivated by (i) ACA Cadillac Tax (ii) Health spending trends
  - ▶ Shift from *zero* cost-sharing to HDHP
  - ▶ Income effect compensated for
- Use shift together with detailed data to study many aspects of consumer price responsiveness

# Key Questions

- **Question 1:** What are the effects of different marginal prices on health care spending?
  - ▶ Forced HDHP switch causes **16.5%** reduction in total spending for 2013 (\$123 Million)
  - ▶ *Spending reductions from sickest quartile of consumers (ex ante)*
- **Question 2:** How do sick/well off consumers reduce spending?
  - ▶ Provider price changes (**+1.7%**)
  - ▶ Consumer price shopping (**+4.3%**)
  - ▶ Consumer quantity reductions (**-22.4%**)
- **Question 3:** Are sicker consumers responding to true expected marginal prices or spot prices (short-run)?
  - ▶ Reductions from ex ante sick consumers when under deductible
  - ▶ Consumers reduce under deductible spending by 27%, controlling for true end of year price
  - ▶ Related work: Part D, broadband, electricity

# Overview

- 1 Data & Environment
- 2 Impact on Utilization
- 3 Decomposition
- 4 Consumer Response to NL Contracts
- 5 Conclusion & Next Steps

# Administrative Data

- Large firm with approximately 60,000 US employees (yearly) covering roughly 160,000 lives
- Detailed administrative data from both the insurer and HR department of the firm, covering the years 2009-2013
  - ▶ Insurance choices / design features
  - ▶ Demographic data
  - ▶ Health claims
  - ▶ Linked HR files (income, job description, etc.)
  - ▶ ACG medically relevant predictive metrics
  - ▶ Linked survey data for subset of consumers
- A lot of money at stake—firm's total health care spending in 2012 over \$750 million

# Policy Change

From 2009-2012 the firm had two primary insurance options:

- PPO:

- ▶ Broad provider network
- ▶ *Zero employee cost-sharing*
- ▶ 80-85% market share

- HDHP:

- ▶ Same providers
- ▶ Linked health savings account *with direct subsidy*
- ▶ Non-linear cost-sharing contract: consumers pay 22% on average
- ▶ 10-15% market share

- Firm **discontinued** PPO option for 2013, effectively moving all employees enrolled in the PPO into the HDHP

- ▶ First announcement October 2010, many subsequent
- ▶ Handel & Kolstad (2015)

# Insurance Options

## Health Plan Characteristics

### Family Tier

	PPO	HDHP
Premium	\$0	\$0
Health Savings Account (HSA)	No	Yes
HSA Subsidy	-	\$3,750*
Max. HSA Contribution	-	\$6,250**
Deductible	\$0***	\$3,750*
Coinsurance (IN)	0%	10%
Coinsurance (OUT)	20%	30%
Out-of-Pocket Max.	\$0***	\$6,250*

\* These values apply to the employee-only coverage tier. Employees with no (one) dependent have 0.4x (0.8x) the values given in this table.

\*\*Single employees have a legal maximum contribution of \$3,100. Employees over 55 can contribute an extra \$1,000 in 'catch-up' contribution. This maximum includes the employer subsidy.

\*\*\*For out-of-network spending, the PPO has a deductible of \$100 per person (up to \$300) and an out-of-pocket max. of \$400 per person (up to \$1200).



# Primary Sample

- Primary sample uses employees and dependents present over entire five-year sample 2009-2013
- Includes only those who were (i) in PPO 2009-2012 (ii) in HDHP 2013
- Internal selection concerns very limited:
  - ▶ 85% in PPO in pre-period, more than 95% of expenses
  - ▶ Robustness to different pre-horizons removes duration selection
  - ▶ Limited differential attrition
  - ▶ Much of literature relies on structural assumptions to separate AS/MH
- Excludes those enrolled in HMO option (stable 4%)

# Primary Sample

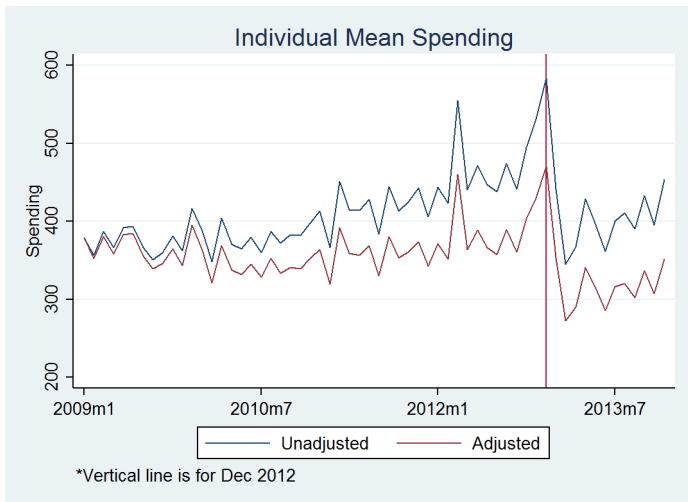
	PPO or HDHP in 2012	PPO in 2012	Sample in 2012
<b>N</b> - Employees	52,445	44,711	31,293
<b>N</b> - Emp. & Dep.	147,388	129,183	97,022
<b>Age</b> - Emp.& Dep.			
< 18	34.5%	35.3%	36.8%
18-29	12.3%	11.5%	9.8%
30-54	50.1%	50.1%	50.1%
≥ 55	3.1%	3.1%	3.3%
<b>Income</b>			
Tier 1 (< \$75K)	1.8%	1.8%	2.0%
Tier 2 (\$75K-\$100K)	6.6%	6.4%	6.2%
Tier 3 (\$100K-\$125K)	30.1%	29.8%	30.5%
Tier 4 (\$125K-\$150K)	34.9%	35.1%	35.3%
Tier 5 (\$150K-\$175K)	15.5%	15.6%	15.2%
Tier 6+ (\$175K+)	11.2%	11.3%	10.8%
<b>Family Size</b>			
1	23.7%	21.4%	17.8%
2	19.6%	19.1%	18.3%
3+	56.7%	59.5%	64.0%
<b>Individual Spending, 2012</b>			
Mean	\$5,020	\$5,401	\$5,811
25th Percentile	\$609	\$687	\$722
Median	\$1,678	\$1,869	\$1,978
75th Percentile	\$4,601	\$5,036	\$5,219
95th Percentile	\$18,256	\$19,367	\$20,201
99th Percentile	\$49,803	\$52,872	\$56,624

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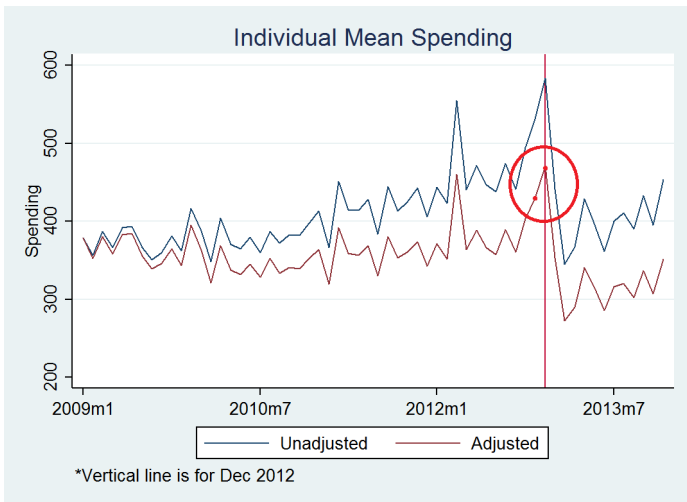
# Spending Trends

19.6% drop in nominal spending, 22.9% drop in age and CPI adjusted spending



# Anticipatory Spending

Anticipatory intertemporal substitution of claims is apparent, even more apparent in member *median* spending



# Anticipatory Spending

## Correction for Causal Estimates

- Estimate model on months from January 2009 to December 2011:

$$\bar{y}_t = \alpha + \beta t + \lambda_{month} + \bar{\epsilon}_t \quad (1)$$

- Measure anticipatory spending as deviation from predicted values

$$(y_{Nov2012} - \hat{y}_{Nov2012}) + (y_{Dec2012} - \hat{y}_{Dec2012}) \quad (2)$$

- Limited, insignificant excess mass in prior months
- Deviations from trend include anticipatory spending and idiosyncratic shock  $\bar{\epsilon}$
- 95%CI for November-December 2012 'excess mass' of **[\$122.57, 212.21]**, point estimate of **\$167.38**

# Treatment Effect of Policy Change

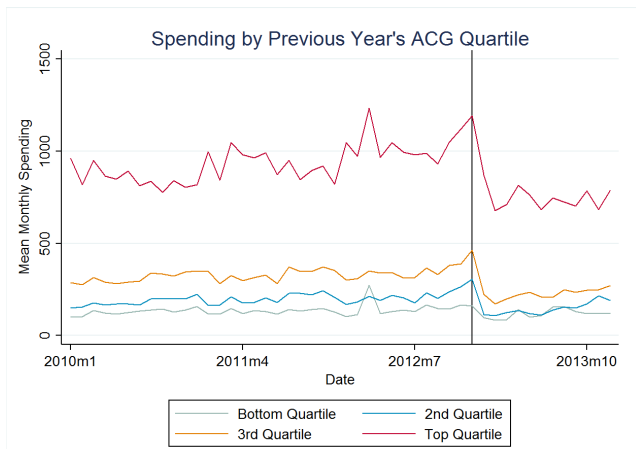
- Calculate 'treatment effect' taking % change in mean spending between 2012 and 2013, with adjustments
- Use treatment effect, extrapolated to whole firm, to compute % total medical savings from forced HDHP switch

## HDHP Switch Spending Impact

Year	Model			
	(1) –	(2) CPI	(3) Intertemp. Substitution	(4) Early Switcher Diff-in-Diff
2009	4372.54	4244.68	4244.68	–
2010	4709.95	4273.05	4273.05	–
2011	5159.41	4434.72	4434.72	–
2012	5811.48	4764.97	4597.58	–
2013	4671.73	3673.75	3841.14	–
% Decrease, 2012-2013	-19.61%	-22.90%	-16.45%	-20.12%
\$ Impact (million)	-\$147.09	-\$171.76	-\$123.40	–

# Heterogeneity: Health Status

- Classify consumers into ex ante health status quartiles at beginning of each year
- Sickest consumers reduce spending by large magnitude (26%)
- Why do rich / sick consumers reduce spending?





# Heterogeneity: Medical Services

## Heterogeneous HDHP Spending Impact

	Group %	Spending %	2012 Mean Spending	(1) Nominal Spending	Treatment Effect (2) CPI	(3) Intertemp. Substitution
<b>Inpatient</b>		19.20	1115.71	-0.14	-0.17	-0.09
<b>Outpatient Hosp.</b>		17.67	1026.84	-0.18	-0.22	-0.12
<b>ER</b>		2.92	169.41	-0.27	-0.30	-0.29
<b>Office Visit</b>		7.02	407.99	-0.19	-0.22	-0.17
<b>RX</b>		12.25	712.14	-0.22	-0.25	-0.22
<b>RX-Brand</b>		11.70	679.94	-0.20	-0.23	-0.20
<b>RX-Generic</b>		3.87	224.88	-0.19	-0.23	-0.21
<b>Mental Health</b>		9.02	524.21	-0.09	-0.13	-0.16
<b>Preventive</b>		8.87	515.32	-0.11	-0.15	-0.11
<b>Other</b>		23.06	1339.86	-0.31	-0.33	-0.24

- Relationship to income, dependants, chronic conditions

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# Prices vs. Quantities in Reduced Utilization

- Significant reduction in total utilization, especially for sick
- We analyze whether drop in utilization is from:
  - ▶ Providers reducing prices (potential equilibrium effects)
  - ▶ Price shopping by consumers
  - ▶ Quantity reductions by consumers
- Decompose different effects by holding prices or quantities constant (in the spirit of Oaxaca (1973), Blinder (1973))
- Analysis leverages detailed data on procedure-provider combinations to investigate
  - ▶ Over 15 observations in 2012 / 2013 (90% spending)
- Short-run analysis: 2014 coming as well

# Provider Price Changes

- Compute mean price for provider-procedure combinations in 2012 and in 2013
- Compare the following statistics:
  - ▶ Total spending for 2012 choices at 2012 prices:  $TS_{2012,2012}$
  - ▶ Total spending for 2012 choices at 2013 prices:  $TS_{2013,2012}$
- Provider price changes equal:

$$\frac{TS_{2013,2012} - TS_{2012,2012}}{TS_{2012,2012}} \quad (3)$$

- Not saying why prices changes happened, just that they did

# Price Shopping

- The extent to which HDHPs induce price shopping is an important policy question [e.g. Lieber (2014)]
- We compute this effect as follows:

$$PS_{m,t+1,t} = \frac{\mathbf{P}_{m,Q,t+1} \cdot \mathbf{C}_{m,Q,t+1} - \mathbf{P}_{m,Q,t+1} \cdot \mathbf{C}_{m,Q,t}}{\mathbf{P}_{m,Q,t+1} \cdot \mathbf{C}_{m,Q,t}}$$
$$PS_{t+1,t} = \sum_{m=1}^M \frac{Y_{m,t}}{Y_t} PS_{m,t+1,t}$$

- $m$  is procedure,  $Q$  providers offering procedure
- First step is, for each class of procedures compare:
  - ▶ Mean provider-procedure prices for 2012 choices at 2013 prices
  - ▶ Mean provider-procedure prices for 2013 choices at 2013 prices
- Second step computes aggregate price-shopping effect across all procedures, holding procedure-specific revenue share constant

# Price Shopping

## Interpretation

- Approach nets out provider price changes and focuses on incremental sorting given 2013 prices
  - ▶ If prices re-order over time, will bias coefficient towards more price shopping
- Our approach is *conditional on procedure*
- Could also do *conditional on episode of illness*
- **Example:** in our case, substitution to different procedures, that are lower price, enters through quantity impact
- With episode of illness, procedure substitution in price shopping
- E.g. Surgery vs. management, brand vs. generic

# Quantity Reductions

- We compute % decrease from quantity reductions as remainder of total effect taking out other two mechanisms
- Compute year to year % change in total spending as:

$$\Delta TS_{t+1,t} = \frac{\mathbf{P}_{t+1} \cdot \mathbf{C}_{t+1} - \mathbf{P}_t \cdot \mathbf{C}_t}{\mathbf{P}_t \cdot \mathbf{C}_t}$$

- Effect of quantity reduction:

$$QE_{t+1,t} = \Delta TS_{t+1,t} - PPI_{t+1,t} - PS_{t+1,t}$$

- Remember: this incorporates procedure substitution
- Also compute directly, with very similar results

# Results Decomposition

- Change for 2013 is large departure from trend of increasing health expenditures, and increasing service quantities

## Total Spending Change Decomposition

	$\Delta TS_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$QE_{t+1,t}$
2009-2010	11.3%	3.7%	-0.8%	8.4%
2010-2011	11.9%	3.5%	2.2%	6.2%
2011-2012	10.2%	0.4%	0.0%	9.8%
2012-2013	-16.4%	1.7%	4.3%	-22.4%

- Also, for new employees (approx. 2,000):
  - ▶ Quantity reduction of 22.3%
  - ▶ Price index rises by 2.7%
  - ▶ Price shopping gives 1.7% higher spend



# Decomposition: Sickest Consumers

- Surprising that sick and high income consumers reduce spending by quite a bit, and that all of reduction from reduced service quantities

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## Specific Effects Spending Decomposition

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	% Tot. Spend	$\Delta TS_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$QE_{t+1,t}$
<b>Sickest Quartile</b>					
2009-2010	52.1%	18.4%	3.9%	-1.4%	15.9%
2010-2011	57.3%	25.1%	4.0%	1.1%	20.0%
2011-2012	54.7%	-7.2%	-0.5%	-1.1%	-5.6%
2012-2013	47.3%	-23.1%	0.6%	5.1%	-28.8%

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# Decomposition: Imaging Services

- Imaging services (e.g.MRIs / CT scans) thought to be one source of 'moral hazard'

## Specific Effects

### Spending Decomposition

	% Tot. Spend	$\Delta TS_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$QE_{t+1,t}$
<b>Imaging</b>					
2009-2010	10.5%	9.3%	5.8%	1.5%	2.0%
2010-2011	9.9%	6.2%	4.1%	-1.1%	3.2%
2011-2012	10.5%	12.0%	0.7%	1.7%	9.6%
2012-2013	11.5%	-20.6%	0.1%	0.9%	-21.6%
<b>Preventive Always</b>					
2009-2010	7.0%	5.9%	3.5%	-1.6%	4.0%
2010-2011	7.3%	5.0%	-1.8%	8.2%	-1.4%
2011-2012	7.5%	1.4%	6.7%	-2.6%	-2.7%
2012-2013	8.7%	-3.0%	8.6%	4.4%	-16.0%

# Decomposition: Top 30 Procedures

- Reproduce decomposition analysis for:
  - ▶ 30 top procedures by revenue
  - ▶ 30 top procedures by count
- Substantial difference in changes for 2013 for these top 30 procedures, relative to earlier years

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## Total Spending Change Decomposition High Spend Procedures

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	% Total Spend	$\Delta TS_{t+1,t}$	$PPI_{t+1,t}$	$PS_{t+1,t}$	$QE_{t+1,t}$
<b>No. top 30 w/ Positive Value</b>					
2010-2011	-	26	23	15	22
2011-2012	-	24	19	17	23
2012-2013	-	4	13	17	7

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# Consumer Responses to Non-Linear Contracts

- Switching to the HDHP not only increases prices, but forces employees to respond to multi-part non-linear contract
- Non-linear contracts are more complicated than typical price (e.g. Aaron-dine, et al., 2013). Are consumers responding to:
  - ▶ Marginal price (expected EOY)
  - ▶ Spot price
  - ▶ Average price

Coverage Tier	Avg. HDHP Price	% Under Deductible	% Over Ded., Under OOP Max.	% Over OOP Max.	Actuarial Value
0 Dependents	0.428	37.92% ( < \$1,500)	49.16% (\$1,500 - \$11,500)	12.92% ( > \$11,500)	78.31%
1 Dependent	0.293	23.22% ( < \$3,000)	61.08% (\$3,000 - \$23,000)	15.70% ( > \$23,000)	76.59%
2+ Dependents	0.201	13.30% ( < \$3,750)	68.40% (\$3,750 - \$28,750)	18.30% ( > \$28,750)	78.24%
All Tiers	0.249	18.42%	64.46%	17.12%	78.05%

# Advantage of Our Setting

- Our setting is uniquely well-suited to answer this question:
  - ▶ Same large population of consumers over five years
  - ▶ First four years in free plan, last in non-linear contract
- **Key assumption:** Constant population health

$$F_{2013}[s_t|H, X] = F_{2011}[s_t|H, X], \forall t1 \dots 12$$

- H is ex ante health status, X is demographics,  $s_t$  is health status for month  $t$
- **Key Feature:** Dynamics in health status from lower spending bias *against* incremental spending reductions for low spending consumers
  - ▶ Will bring in 2014 data to assess longer run

# Approach

- Mapping from  $H$  to monthly spending at each point in time:

$$G[M_{t+1} - M_t | s_t, H, X, Ins_t]$$

- $Ins_t$  can be decomposed into non-linear contract prices
- We observe everything except for  $s_t$
- Consider distribution of incremental spending, based on observables, at date  $t$  for duration  $x$ :

$$G(M_{t+x} - M_t | H, X, Ins_t)$$

- For any  $(H, X)$ , look at incremental behavior for people in given position in contract in month  $t$ , and compare to incremental spending of *associated quantiles* in 2011

# Prices

## Spot vs. Marginal vs. Average

- Reduce contract position conditional on  $(H, X)$  to three prices
- Spot price  $P_t^s$ : Either 1, 0.1, or 0 depending on NLC arm
- Expected EOY price  $P_t^e$ :  $E_t[P_t^s | M_{t-1}, H, X, Ins_t]$
- Average price  $P_t^a$ : Ex ante expectation of expected price at beginning of year, conditional on  $(H, X)$
- Other things coming.....



## Expected EOY Marginal Price

- Use minimal assumptions to get expected EOY marginal price
  - ▶ Rational expectations is benchmark, in essence testing this
- **Step 1:** For each individual  $i$  and each point in time  $t$  define cell by triple  $(H, X, M_{t-1})$
- **Step 2:** Form non-parametric distribution of EOY spending  $f_i(M_{i,T}|H, X, M_{i,t-1})$
- **Step 3:** Combine individual distributions within family:

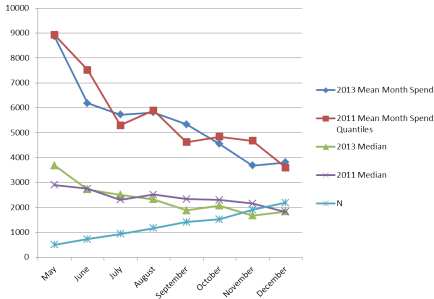
$$f_{J(i)}(M_T) = \sum_{\Sigma_{M_{i,t}=M_T} \Pi_i^{J(i)} f_i(M_T) \quad (4)$$

- **Step 4:** Form expected EOY marginal price:

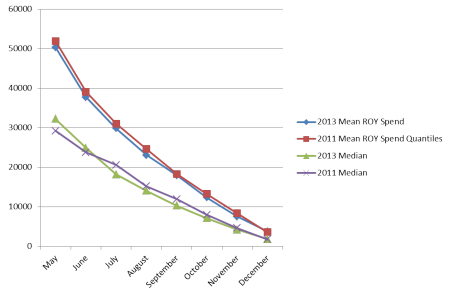
$$P_{j,t}^e = \int_{R_+^{J(i)}} P_{J(i)}^s(M_T) dF_{J(i)}(M_t)$$

# Incremental Spending Above OOP Max

Monthly Spending: Over OOP Max



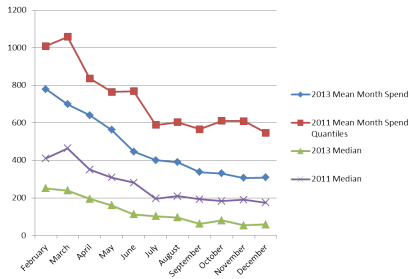
ROY Spending: OOP-Max Region



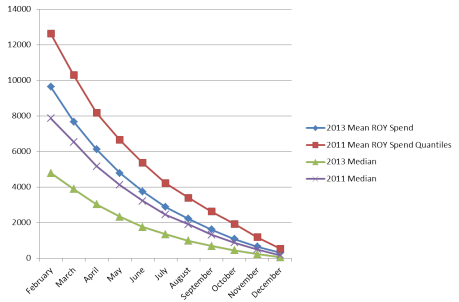
- Good test of average vs. combined margin and spot price
- Charts for families

# Incremental Spending: Deductible Region

## Monthly Spending: Deductible Region



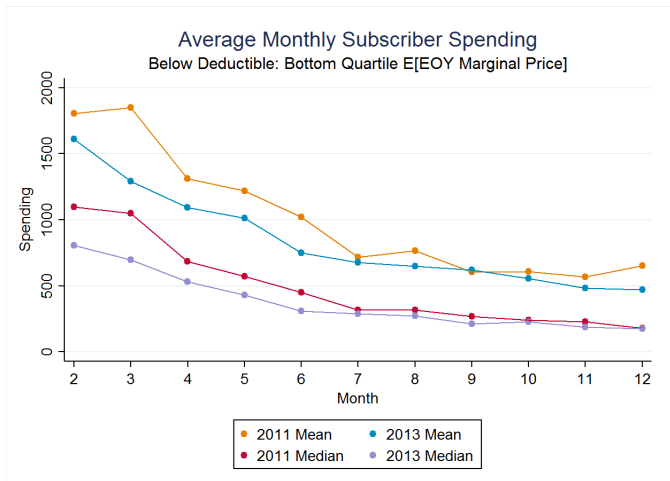
## ROY Spending: Deductible Region



- Very large and meaningful decrease in ROY spending, suggestive of dynamic effects of economizing now and then being under deductible later

# Incremental Spending: Deductible Region

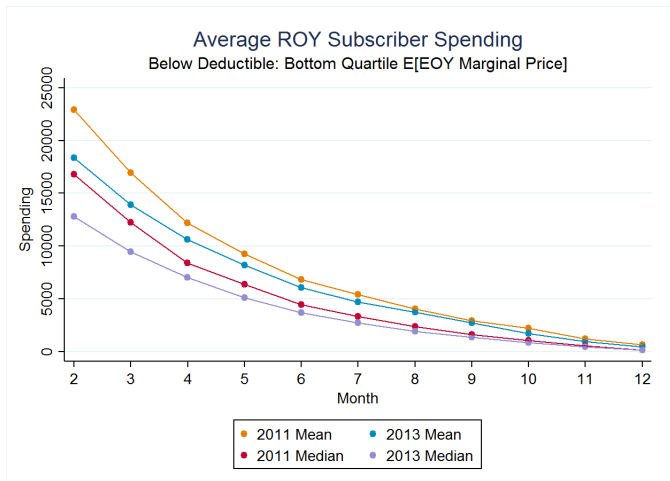
## Spot vs. Expected EOY Price



- Average expected EOY marginal price in February is 0.09
- Average expected EOY marginal price in March is 0.10

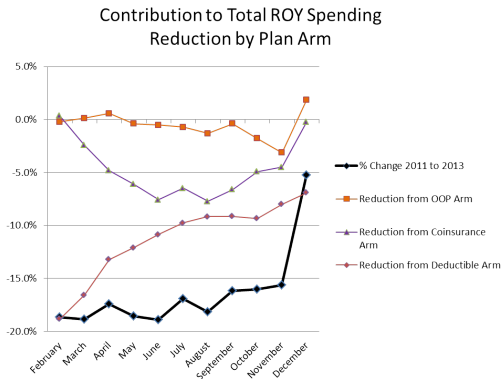
# Incremental Spending: Deductible Region

Spot vs. Expected EOY Price



- Drop in ROY spending of approximately 20%, despite fact that they are very likely to spend a lot!

# Contribution to ROY Spending Changes by Contract Arm



- Primary reduction due to individuals under the deductible, particularly early in year

# NLC Analysis: Regressions Analysis

- Regressions that decompose effects of three potentially different prices that consumer respond to:

$$\log(Y_{i,t}) = \alpha_{2013}I_{2013} + \alpha_t I_t + [\theta_s P_{i,t}^s + \theta_e P_{i,t}^e] I_{2013} + [\beta_s P_{i,t}^s + \beta_e P_{i,t}^e] + \gamma_h H_i + \gamma_X X_i + \gamma_L \log(Y_{i,t-1}) + \epsilon_{i,t}$$

- $Y_{i,t}$ : Log total incremental spending for next month
- Independent variables: Prices faced at beginning of month, health status, demographics, spending to date / recent spending
- Construct counterfactual prices for 2011 consumers to control for history dependent unobserved heterogeneity
- Current specification *for July only*. Coming:
  - ▶ Pooled regression over all months
  - ▶ ROY spending

# Impact of Specific Pricing Components

VARIABLES	(1) Includes all Controls	(2) Excludes Previous Spending Controls	(3) Excludes Health Controls
2013	0.0562 (0.0936)	0.0183 (0.0962)	0.0434 (0.0966)
(Spot MP = 1) x 2013	-0.266** (0.136)	-0.333** (0.140)	-0.251* (0.141)
(Spot MP = 0.1) x 2013	-0.137 (0.104)	-0.174 (0.107)	-0.148 (0.107)
2nd quantile E[EOY MP] x 2013	-0.113* (0.0644)	-0.167** (0.0661)	-0.169** (0.0664)
3rd quantile E[EOY MP] x 2013	-0.104 (0.0902)	-0.140 (0.0926)	-0.195** (0.0930)
4th quantile E[EOY MP] x 2013	-0.0568 (0.110)	-0.149 (0.113)	-0.196* (0.113)
Top quantile E[EOY MP] x 2013	0.0220 (0.110)	-0.00252 (0.113)	-0.0511 (0.114)
Log Spending Last Month	0.170*** (0.00568)	-	-
Log Spending 2 Mths. Ago	0.123*** (0.00686)	-	-
Observations	60,407	60,408	60,408
R-squared	0.368	0.333	0.326

Standard errors in parentheses

\*\*\*  $p < 0.01$ , \*\*  $p < 0.05$ , \*  $p < 0.1$

- Other controls have intuitive / predictive power / signs
- Clear emphasis on spot prices



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# Conclusion

- Overall causal impact of HDHP equal to 16.45% reduction in spending, off spending base of \$750 Million
  - ▶ Important to account for anticipatory spending
  - ▶ Meaningful spending drop for for high income, compensated pop.
  - ▶ Sickest consumers reduce spending by over 20%
- Decomposition into quantity effects vs. price shopping
  - ▶ Large quantity implications, with potentially meaningful implications for welfare
  - ▶ Limited to no price shopping effect in short run (2014 coming)
  - ▶ Sickest consumers substantially reduce quantities
- Consumers substantially reduce spending when under deductible (30%), somewhat when in coinsurance arm, not at all above OOPMax
  - ▶ Sick consumers reduce spending a lot under deductible, *even when expected EOY price is low!!*

# Next Steps

- Optimal menu design depending on:
  - ▶ Consumer price response heterogeneity
  - ▶ Heterogeneity in medical services responses
  - ▶ Dynamic responses to non-linear contracts
  - ▶ Leverage machine learning algorithms
- Welfare a la Baicker et al. (2015):
  - ▶ Informed consumers vs. uninformed consumers
  - ▶ Rational price responses
  - ▶ Categorization of services
- Mechanism underlying dynamic responses
  - ▶ Beliefs about health risk
  - ▶ Knowledge of contract
  - ▶ Myopia
  - ▶ [Learning](#)
- Long-term price shopping and offsets